

FREE BUSINESS IT HEALTH CHECK

# Find the weak points before they become outages.

A practical review for small businesses that rely on IT but do not have a full internal support team. Combat IT checks common technology risks, support gaps and quick wins that can improve reliability and security.



Security



Cloud



Devices

**No obligation. Clear recommendations. Built around business uptime.**

Ideal for businesses with 5-50 staff using Microsoft 365, cloud services, remote work or multiple devices.

WHAT WE CHECK

## A focused review of the areas most likely to cause disruption.

The aim is to quickly assess whether your core business systems are protected, recoverable and supportable.



### Microsoft 365 & Email

Mailbox security, MFA, forwarding rules, admin access and email reliability.



### Devices & Users

User access, common faults, endpoint protection and device readiness.



### Backups & Recovery

What is backed up, how often, who checks it and how recovery would work.



### Network & Internet

Broadband, Wi-Fi, router/firewall basics and single points of failure.



### Cyber Basics

Password habits, MFA, phishing exposure and practical security quick wins.



### Support Readiness

Who to call, who can approve work, suppliers, credentials and escalation routes.

**Outcome: a simple risk summary and recommended next steps.**

Where action is needed, we separate urgent risks from sensible improvements so decisions are clear.

HOW IT WORKS

## Simple process. Useful output. No technical waffle.

The health check is designed to be easy for busy business owners. We gather the key facts, ask practical questions and identify where your IT setup may be exposed.

1

### Book the review

Choose a convenient time for a short call or visit.

2

### Answer key questions

We discuss systems, users, suppliers and pain points.

3

### Check core risks

We review the areas most likely to create downtime or security issues.

4

### Receive next steps

You get a clear summary of recommended actions.

### Common warning signs

- Repeated email problems
- No tested backup process
- No named support escalation
- No MFA on key accounts
- Slow or unreliable Wi-Fi
- Small problems turning into downtime

BOOK YOUR REVIEW

## A practical first step towards stronger IT support.

The health check is a simple way to understand where your business is exposed and whether Combat IT can help improve reliability, security and support response.

### What you receive

- ✓ A short review of your current IT risks
- ✓ Clear recommendations split into urgent and non-urgent actions
- ✓ Advice on whether PAYG or monthly support is most suitable
- ✓ A route into 24/7 support if ongoing cover is needed

### Contact Combat IT



Call

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### Best fit for:

Small businesses with 5-50 users, Microsoft 365, cloud systems, remote workers, multiple devices, recurring IT issues, or no clear support process.

24/7 IT Support | Remote & On-Site Assistance | Business Technology Protection